

Refund Policy

Thank you for choosing The Wisdom Witches for your event needs. We understand that sometimes plans change, and we want to make sure you are aware of our refund policy to provide you with the best possible experience.

Cancellation with 2 Weeks Notice:

- If you decide to cancel your event booking with at least two weeks (14 days) notice prior to the scheduled event date, you are eligible for a full refund of your payment. We will refund 100% of the total amount you paid for the event, including online events.

Cancellation within 2 Weeks of the Event:

- If you cancel your event booking within two weeks (less than 14 days) of the scheduled event date, you will be eligible for a partial refund. In such cases, we will refund 50% of the total amount you paid for the event, including online events.
- All refund requests must be made in writing at least 48 hours prior to the scheduled event start to be eligible for refund

How to Request a Refund:

To initiate the refund process, please contact our customer support team as soon as possible. You can reach us by emailing info@thewisdomwitches.co.uk. Be sure to provide your event details, including your booking reference number, name, and contact information.

Refund Processing:

- Refunds will be processed within 30 business days after receiving your cancellation request.
- Refunds will be issued to the original payment method used during the booking.

Event Cancellation by The Wisdom Witches: In rare circumstances, The Wisdom Witches may need to cancel or reschedule an event due to unforeseen circumstances. In such cases, we will provide you with the option to transfer your booking to a rescheduled date or receive a full refund.

No-Show Policy: If you fail to attend the event without prior notice or do not comply with the cancellation policy, no refunds will be issued.

Please note that this refund policy applies to both in-person and online events organized by The Wisdom Witches in Scotland. If you have any questions or require further clarification regarding our refund policy, please do not hesitate to contact our customer support team. The Wisdom Witches reserves the right to update or modify this refund policy at any time. We encourage you to review our policies periodically to stay informed.

Thank you for choosing The Wisdom Witches for your event needs. We look forward to providing you with a memorable experience.